



Metro North Health
1 July 2021

Dear Petrina, Glenys and Jessica,

We are writing to you as the key representatives of the CF community in Queensland to advise that The Prince Charles Hospital Adult Cystic Fibrosis Centre will temporarily move to an almost completely virtual model for outpatient care, as of 1 July 2021.

The ACFC has been identified by the Metro North Public Health Unit as a potential exposure site, given its close proximity to the work area of a staff member who had tested positive to COVID-19.

As such, many of our staff are now in home-quarantine and will be working from home to ensure patient safety while allowing them to continue to provide clinical care.

As we navigate this new virtual model that has been instituted by necessity at very short notice, we will need to reschedule some out-patient appointments. Please be patient with us as we revise schedules and we will get in touch with people with CF to confirm new clinic appointment times where necessary. Please be assured, we will work hard to make sure everyone is seen as quickly as possible and kept informed of any new appointment times.

A small number of individuals with CF attending ACFC have been identified as potential contacts if they were present on Tuesday 22nd June or Wednesday 23rd June at our clinic. This very small number of individuals have been contacted by the Public Health Unit and are currently working through what is required with respect to testing and quarantine.

We can appreciate the rapid shift to a completely virtual model and rescheduling of appointments may present challenges, and we do apologise for the inconvenience. However, our priority is on keeping our patients safe and this move to virtual is essential to ensure we can do that.

Should you have any queries regarding your new appointment time or if you are unwell, please contact the ACFC through our usual email address acfcoutpatients@health.qld.gov.au and telephone number 3139 4000 or 3139 4746. We will continue to provide a 24/7 CF service for advice and emergencies.

We thank you for your patience and understanding at this time. The current change to ACFC practices will hopefully be short-lived and we anticipate that our normal service will resume by the 9th July.

Please remember to get your influenza and COVID-19 vaccinations done as soon as possible <https://metronorth.health.qld.gov.au/coronavirus/vaccinations>

Kind regards,

A handwritten signature in black ink that reads "David". The signature is written in a cursive, slightly slanted style.

Dr David Reid and Vanessa Moore (ACFC Coordinator), on behalf of The Prince Charles Hospital Cystic Fibrosis Unit